

When returning, it is absolutely necessary to enclose the label.

Note

The information on the return label is voluntary and does not affect your legal right of revocation.

You simply enable us to accelerate the process of return and contribute to a continuous improvement of our products and service.

Customer data

Phone number in case of queries:

First name: _____ Customer number: _____

Last name: _____ eBay ID: _____

order number (website): _____

Here it is absolutely necessary to fill the correct data of the purchaser (as listed on the invoice).

☐ Exchange of the product.

☐ Same shipping address.

☐ New shipping address:

Name/Last name _____

Address _____

Postal code/City _____

☐ Reimbursement of the purchase price

Account holder: _____

Account number: _____

IBAN/BIC: _____

PayPal account: _____

(If reimbursement via PayPal requested)

Reason for returning:

☐ The product does not meet my expectations.

☐ The product is defective. (Please describe the issue in detail.)

☐ The product does not fit my vehicle.

☐ Other reasons:

Return address:

Car-Systems

ul. Slaska 57

66400 Gorzow Wlkp.

Polen

When returning, it is absolutely necessary to enclose the label.

Important information for the process of return

In order to process your return fast and efficiently, we kindly ask you to read these instructions carefully:

► **ALWAYS prepay the return shipment!**

You are free to choose the shipment. It is only important to prepay the return shipment sufficiently and never send it back not prepaid. According to our Cancellation Policy (please see our website), we refund the return costs if necessary.

► **Contact us before the return!**

We will process your return faster and more efficiently, if you contact us prior to the return. You are free to choose which way to contact us. You can contact us via email, phone or personally during our opening hours, which are from Monday till Friday (public holidays excluded) from 8 am till 4 pm.

► **Precise and complete information!**

Please make sure to fill in all necessary fields listed on the back of this form, if possible. This information allows us to relate the data to your return and therefore process the return effectively.

We want you to be satisfied!

Our Customer Services is ready to assist you, should you have any questions about the product, order processing and of course any other technical questions. Should you have any difficulties with one of our products, please contact us directly. Many issues can be resolved fast and efficiently through phone call or email. We do our best to meet your needs. You can rely on that.

Hotline:

tel. +48 95 724 12 33

+48 95 725 81 91

+48 600 369 000

email: info@carsystems.eu